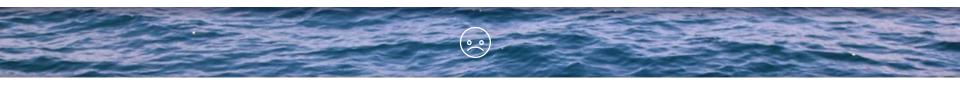


Tim Adamson, Kevin Birrell, Ryan Milem, Lulu Sun

Overall Problems



Local stores are often overlooked

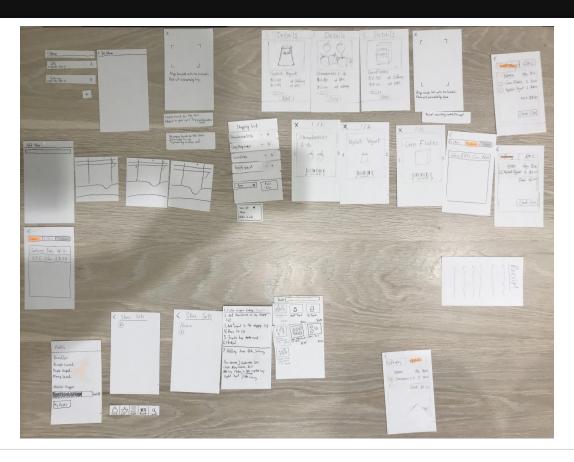
Prices can change regularly, and sales may not always be honest

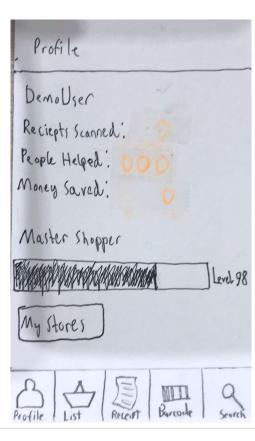
Price comparison between stores is time consuming

Saving money often means spending time

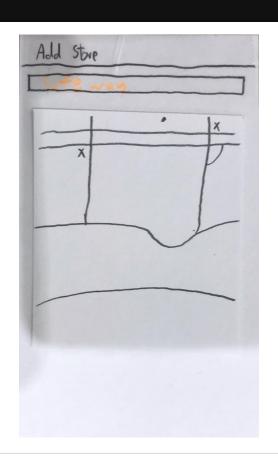


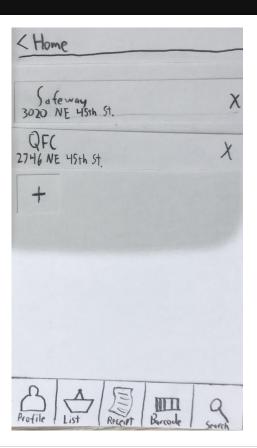
Overview

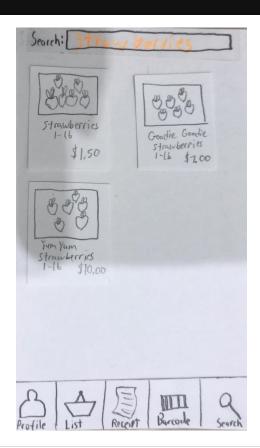


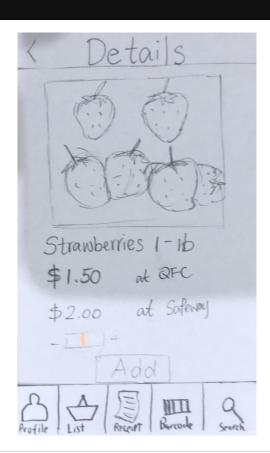


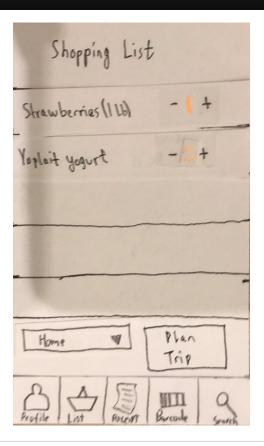


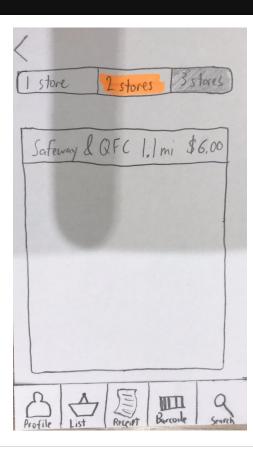


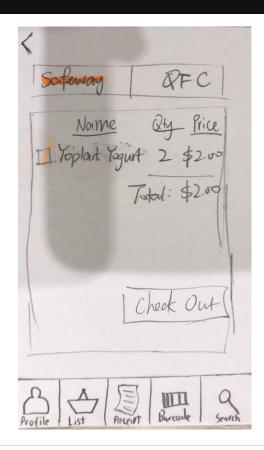




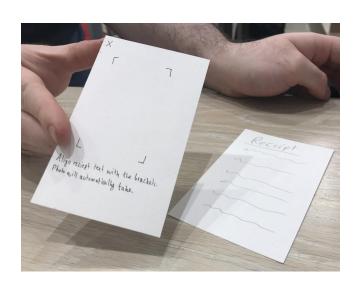




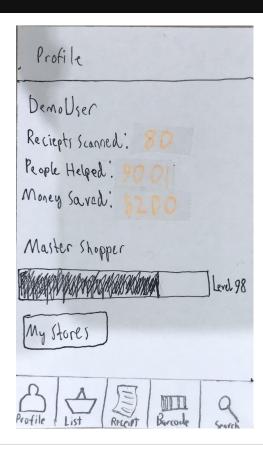


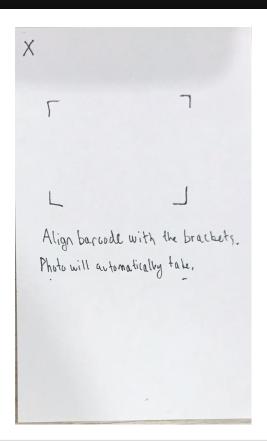




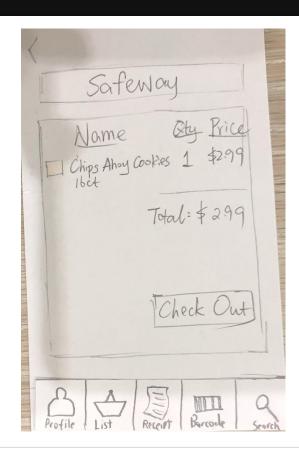


Task 2: Finding Coupons



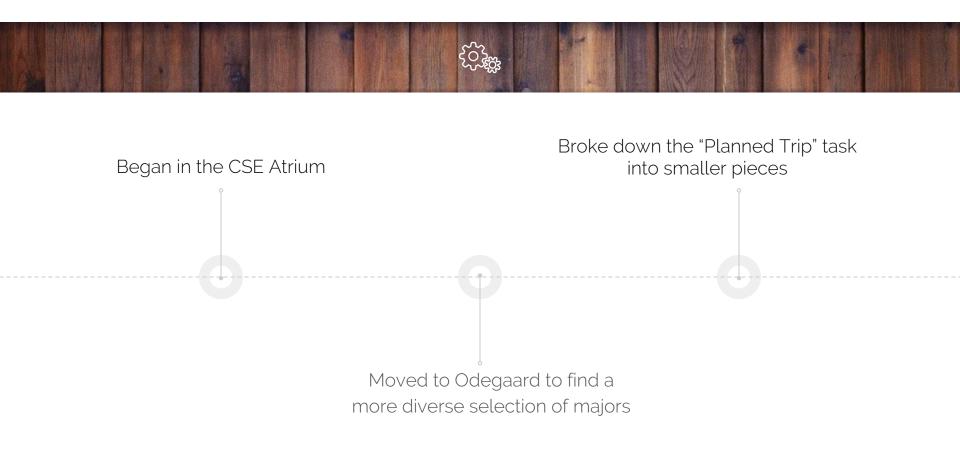


Task 2: Finding Coupons





Testing Process



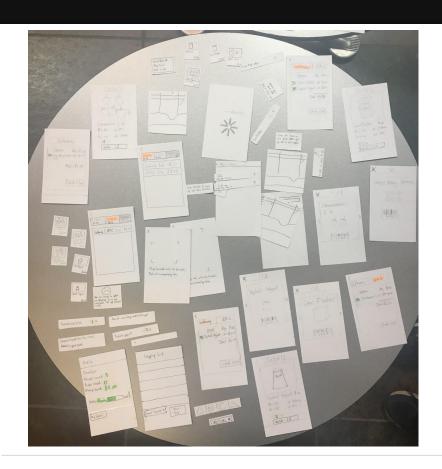
Testing Results

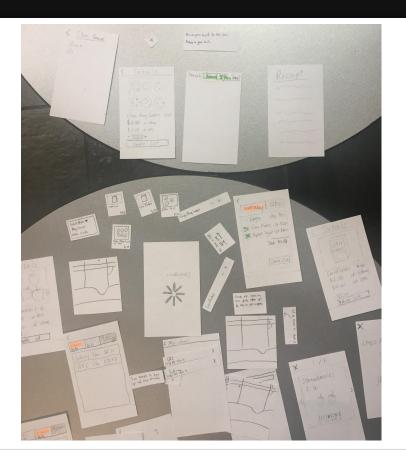


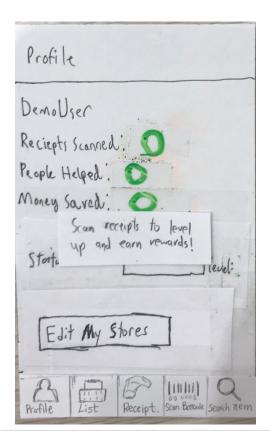
- Found points where the participant needed extra prompting
- Added tutorial pop-ups to guide first time users
- Moved the barcode scanning button around (a lot)
- Redesigned the "Trip Plan" to fix multiple usability issues
- Many other, smaller changes...

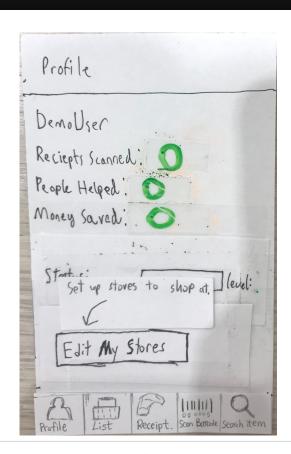


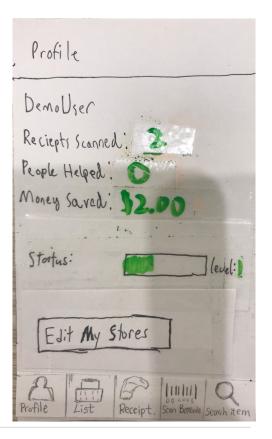
Overview



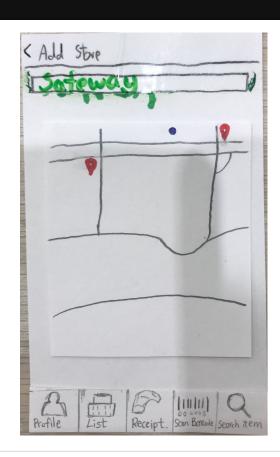


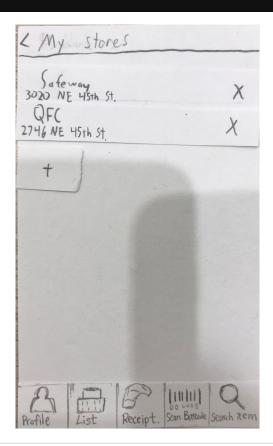


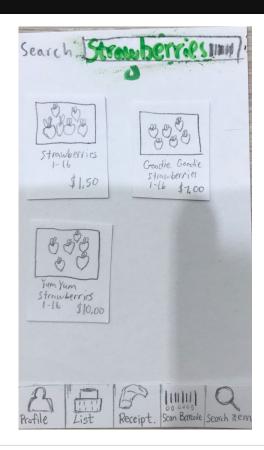


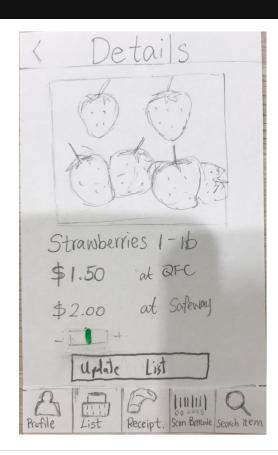


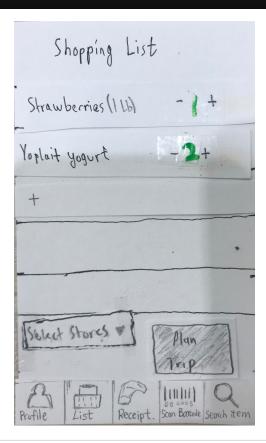


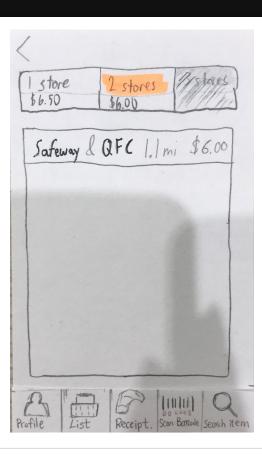


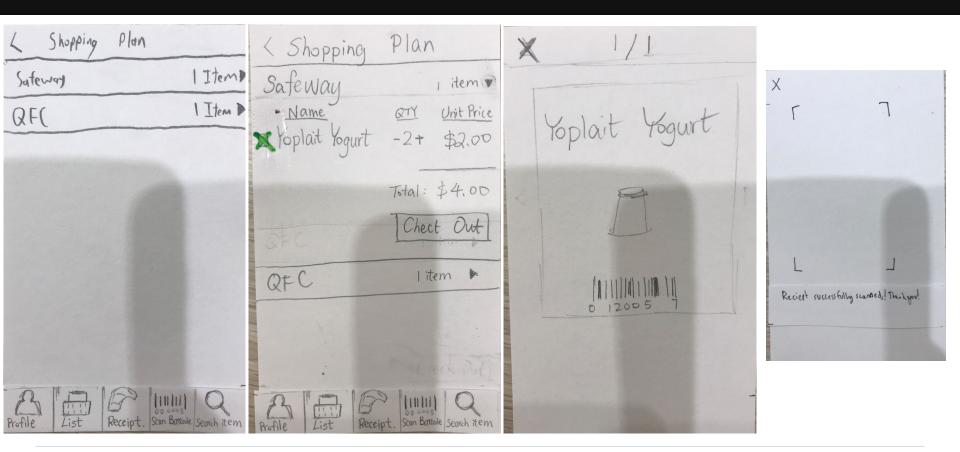




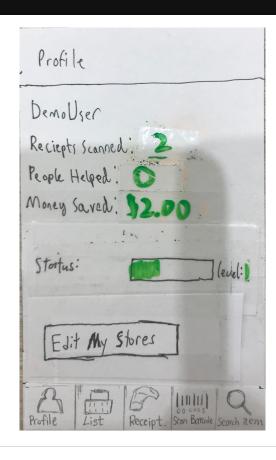


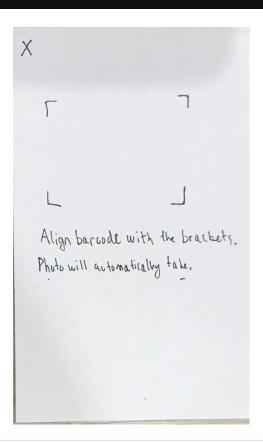




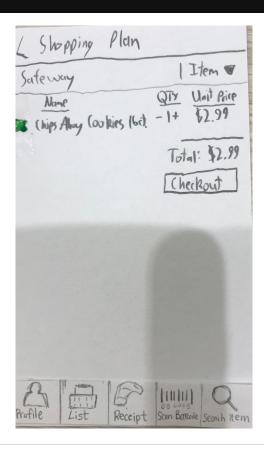


Task 2: Finding Coupons

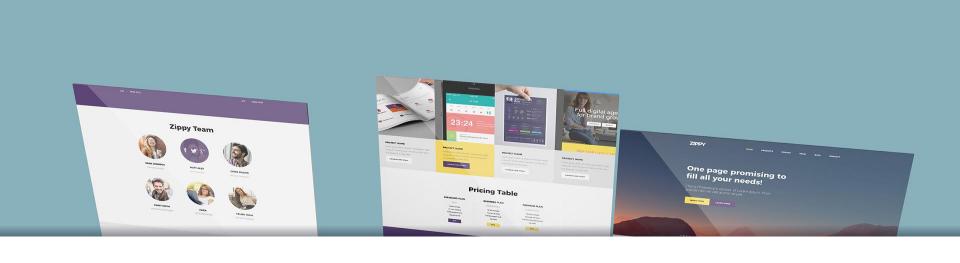




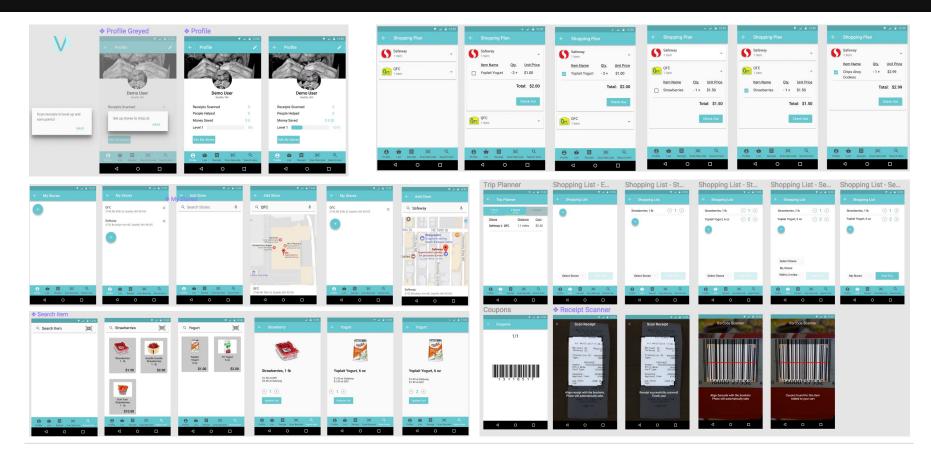
Task 2: Finding Coupons

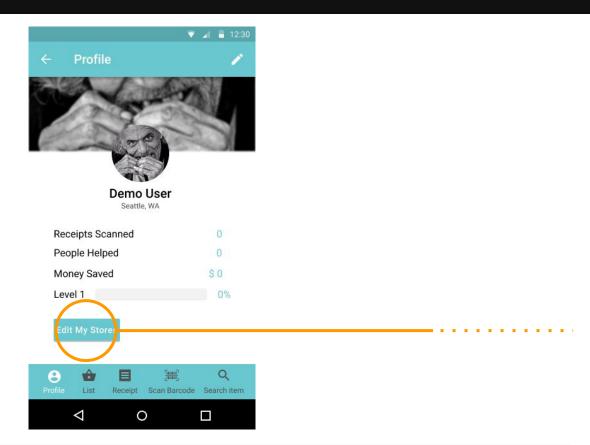




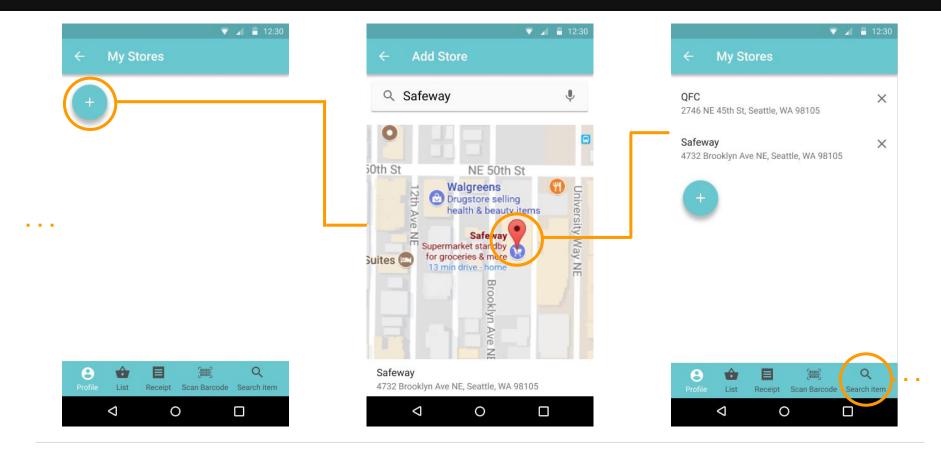


Overview

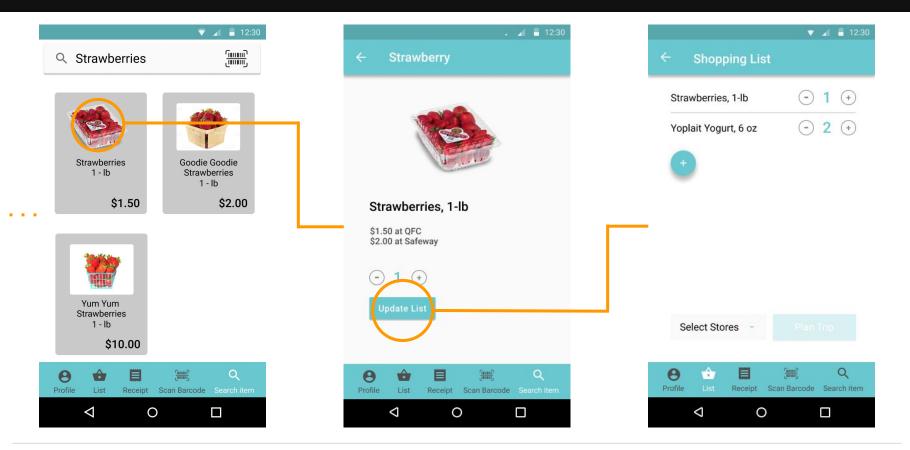




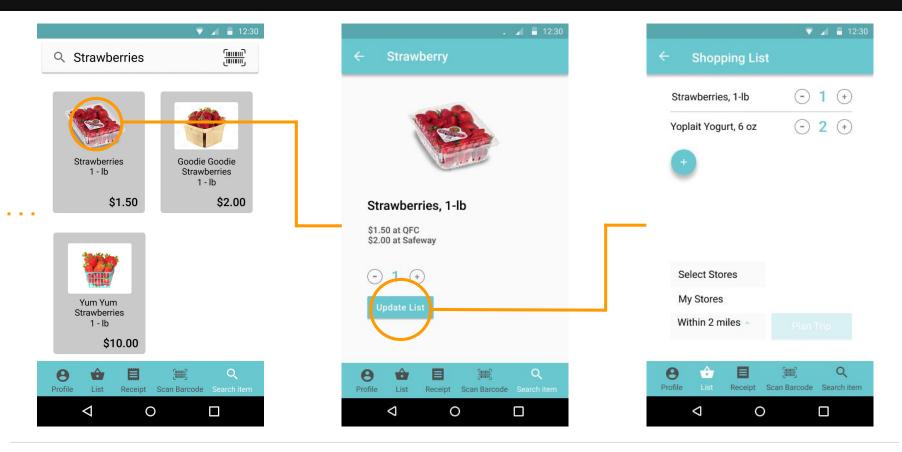
Task 1: Price Comparison



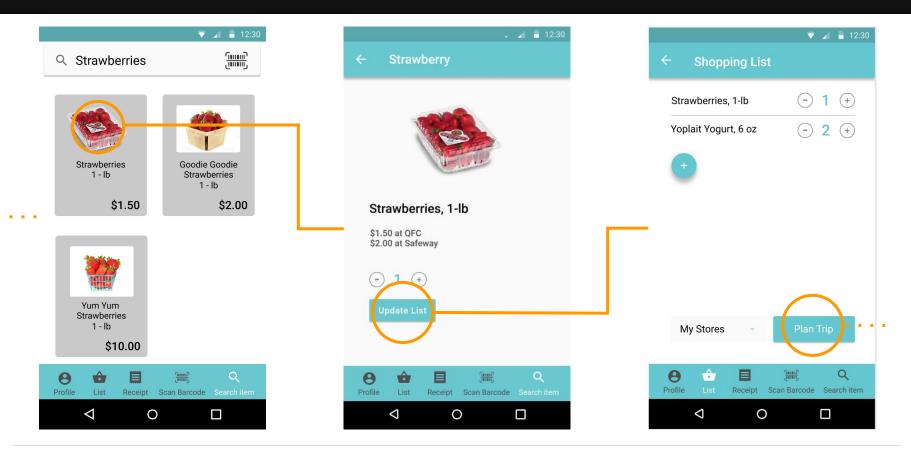
Task 1: Price Comparison



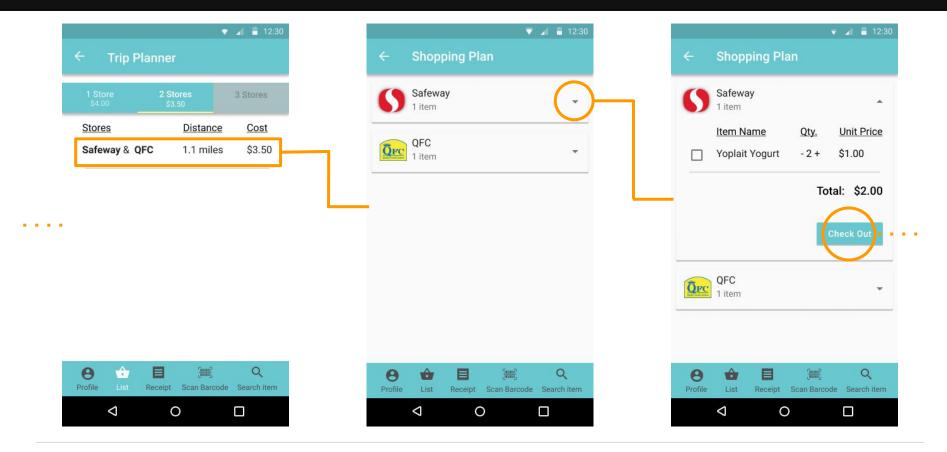
Task 1: Price Comparison



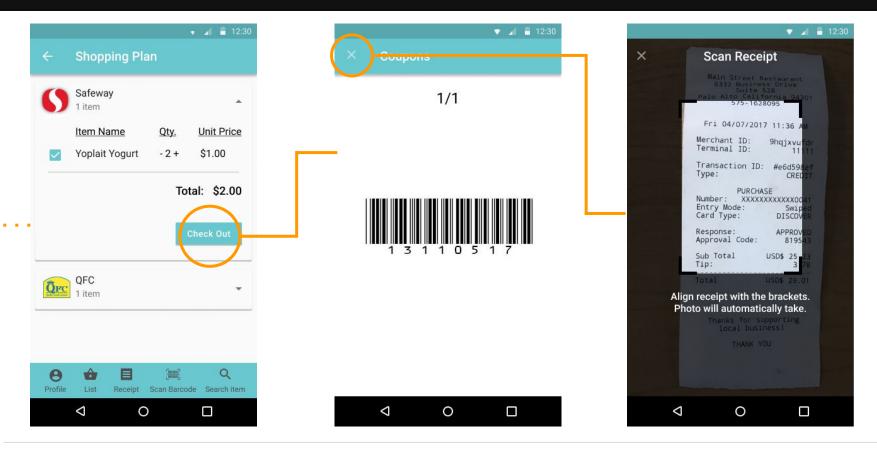
Task 1: Price Comparison



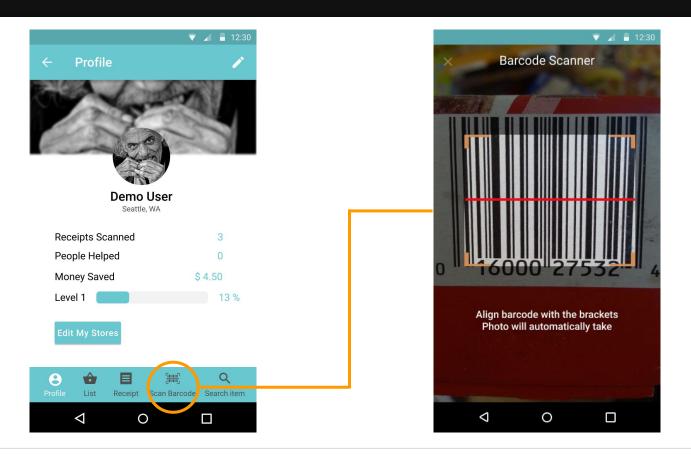
Task 1: Price Comparison



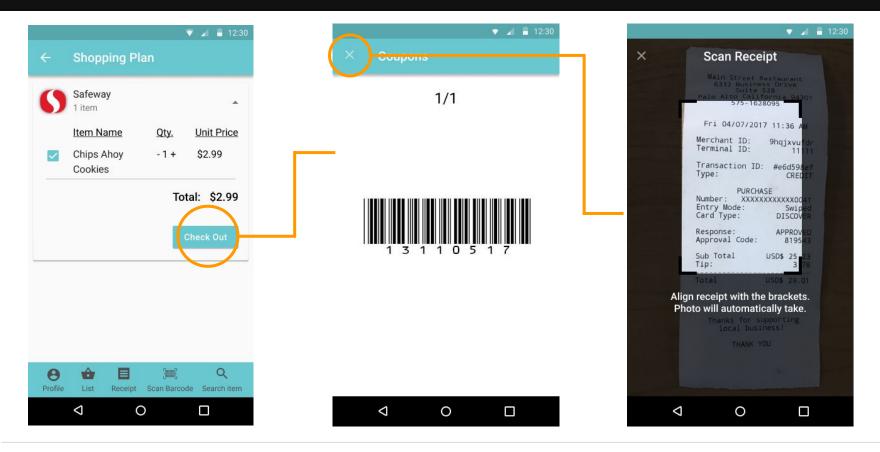
Task 1: Price Comparison



Task 2: Finding Coupons



Task 2: Finding Coupons



Lessons Learned



- The power of throwing inexperienced users into an unfamiliar design cannot be overstated!
- Make sure you know your task scope before committing to things!
- Come to your usability tests well prepared!

Thanks!

Any questions?

Presentation template by <u>SlidesCarnival</u>

